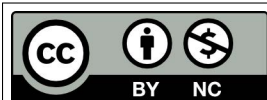


Guide: Getting Free Computer and Internet Services



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Use one or more of the following free options:

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1 Borrow a Computer from Brooklyn College for Free

Please refer to: <https://www.brooklyn.cuny.edu/web/about/initiatives/initiatives/return/students/device-loan-requests.php> to request a device loan.

Combine this option with another one below to get free internet service.

2 Visit the Brooklyn College Computer Lab

Get more info about reserving a computer at the lab here:

https://www.brooklyn.cuny.edu/web/academics/technology/labs/web_reopening.php

- To access a computer in the West End Building, you will be asked to show your Brooklyn College ID to a lab consultant sitting at the front desk of the building.
- The lab has different computer types (Windows, Linux, Mac, etc.,) and each one of them is connected to the internet.
- Please tell the consultant what computer type you need (depending on what you need for your coursework,) and you will be assigned a computer number. You can now sit in front of and use that computer.
- Please ask the consultant if you have any trouble finding, entering into, or using the computer.

- **IMPORTANT:** Since you are working on a computer outside of home (which also includes smart classroom or college library computers,) you must save your work to either a flash drive you bring from home (what people tend to call ‘USB’), Dropbox, or Google Drive, or send the files to yourself via e-mail. Later, you could either copy the work to your computer back at home or access your work again on a different computer. **If you don’t save your work to such external storage, all your added/created files will be permanently deleted!**
- Once you completed your tasks and before you leave the building, please let the lab consultant know that you finished working with the computer to which you have been assigned (please remember the number of the computer as long as it is assigned to you.)

2.1 Brooklyn College Map

Here is a link to the map of the Brooklyn College campus, where you could find how to reach the Computer lab and other buildings you need:

https://www.brooklyn.cuny.edu/web/abo_initiatives_return/Returning-Safely-Together-Campus-Map.pdf

3 Use the Free WiFi at the Brooklyn College Campus

As a Brooklyn College student, you can use the campus WiFi available to you, called “BC WiFi”. This connectivity service is password-protected and therefore secure.

To connect your device (computer, phone, or tablet) to BC WiFi, use the short guides at

https://www.brooklyn.cuny.edu/web/academics/technology_students/wifi_students.php.

Alternatively, you could visit the front desk at the West End Building’s computer lab, whose consultants will gladly connect your device to BC WiFi.

4 Get Free Student Internet Access

The following is a quotation from the Brooklyn College Website at

<https://www.brooklyn.cuny.edu/web/about/offices/studentaffairs/health-wellness/coronavirus/student-resources.php>:

Internet Access

Charter Communications and Altice USA are offering free broadband services to students taking online classes. Both providers cover different parts of New York City.

Charter offers free high-speed Spectrum Internet service and Wi-Fi for 60 days to households with students taking online classes because of the coronavirus

outbreak. Students can call 844.488.8395 to enroll. Installation fees will be waived for new student households, the company said. Regular pricing will take effect at the end of the 60-day period if a customer does not cancel or change the service. The [Charter press release](#) contains more information.

Altice USA offers Altice Advantage 30 Mbps broadband service for free to college students without Internet service for 60 days. Eligible students can call 866.200.9522 to enroll. The [Altice blog post](#) contains more information.

– End of Guide –